

CUSTOMER NOTIFICATION

Date: 12th June 2018

IMPORTANT CIRCULAR TO OUR VALUED CUSTOMERS

Dear Valued Customer,

YM EFFICIENCY UPDATE – 12th JUNE 2018

The YM Efficiency is alongside at DP Word, Sydney and has commenced discharging some import containers on 10th June and damaged import containers on 11th June.

During this initial period, discharging the damaged containers is a slow and complicated process. Damaged containers will be discharged during day time only and the vessel discharge completion time is unknown at this time. Each individual damaged container discharged needs to be assessed one by one. During the discharge of the damaged containers no other containers will be loaded or discharged. Customers with damaged containers have been notified and will continue to be kept up to date as details are received.

In regard to export dry containers currently booked for the YM Efficiency, we intend to load them on this vessel in due course and we will provide further advice once the operations in Sydney have concluded.

We are optimistic that the vessel will complete its full operation in Sydney sooner rather than later, and then continue on her schedule into Melbourne and Brisbane. As there are various parts to this equation and uncertain factors at play we are unable to provide you with a fixed time frame for the vessel's forward schedule at this time.

Rest assured, all YML staff are working diligently during this challenging period and we appreciate your understanding, patience and support at this time.

Should you have any queries, please contact your local Yang Ming Representative.

Customer Service: 1300 711 501

